



For the past 8 years (discounting the year 2020), Completely Retail Marketplace has been a popular place for the retail industry to meet face to face and has proven to be a productive way to spend the day out of the office.

On 28th September 2021 we are delighted to be reuniting the industry in an efficient, friendly and safe environment, offering a trusted format for companies to reconnect, re-energise and restart.

Now is the perfect time to consider the opportunities and prepare for when we can all finally come back together again. With this in mind, we want to ensure that businesses that are planning for the future, can do so in confidence and with minimal risk.

Take a look at our clear and flexible booking conditions, and book with confidence.

### **Sponsorship and Exhibition Packages**

If you book a sponsorship or exhibition package with us and your business finds itself in any of the below situations within 30 days of the event, we will happily move your sponsorship or exhibition booking to the next edition of CRMP or provide you with a credit or refund you the fee (minus the value of any services already delivered):

- The government enforces a national lockdown
- The government enforces tiers that restrict travel to different areas across the UK

### **Delegate Pass(es)**

If you book a delegate pass(es) with us and your business finds itself in any of the below situations within 30 days of the event, we will happily move your booking to the next edition of CRMP or transfer the booking into a different name or provide a credit or refund you the fee:

- The government enforces a national lockdown
- The government enforces tiers that restrict travel to different areas across the UK
- The individual has been contacted by track and trace and is instructed to self-isolate or is showing symptoms of COVID-19.

Further to this, we may determine that as a direct result of COVID-19 it isn't commercially viable for us to hold CRMP on 28th September 2021. In this situation, we will provide you with written notice as soon as possible and we will endeavour to reschedule the Event to a later date, if the new date isn't suitable for you then you will be able to obtain a credit for a future date or a refund.

As always, thank you for supporting the event. Let's get the industry meeting again!